



ATLANT PUTNIČKA AGENCIJA d.o.o.
ATLANT TRAVEL AGENCY LTD
DUBROVNIK - CROATIA

COMPLAINTS

Dear customers,

In accordance with the article 6 section/paragraph 3 of the Act on provision of Tourism services (Official Gazette no. 130/17), we would like to inform our customers that a complaint on the quality of our services may be submitted in writing:

- to the postal address: **P.O. Box 192, Ante Starčevića 24, 20000 Dubrovnik**
- or via e-mail on: **atlantravel@atlantravel.hr**
- or submitting in person at our office **Atlant travel agency, Dr. Ante Starčevića 24, 20000 Dubrovnik.**

The response to your complaint will be provided in writing within 15 days as of the receipt of the complaint. When filing a complaint, please provide the following information about the consumer: name and address for delivery of the response.

Director

Maro Savinović



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